



**ARDEN UNIVERSITY QUALITY ASSURANCE DOCUMENT QA 36 - ANNUAL MONITORING AND REVIEW**

<b>DELIVERY PERIOD:</b>	
<b>PROGRAMME TITLE(S):</b>	
<b>AUTHOR(S) OF REPORT:</b>	
<b>EXTERNAL EXAMINER(S):</b>	

**1: ACTION PLAN ARISING FROM (INSERT DATE) DELIVERY**

*Please reflect on the previous year's action plan and identify the impact of any changes made. Please also detail any actions that have not been completed and why.*

**2: ENHANCEMENTS TO STUDENT ACHIEVEMENT OR EXPERIENCE**

*Please detail any module and course level actions or initiatives taken that have demonstrably improved student performance or experience (please include data where applicable to show what improvement has occurred).*

**3: MODULE PERFORMANCE STATISTICS**

*Please comment on any module with a pass rate below 75%, a pass rate below 75% including non-submissions (in which case the focus should be on why students are not submitting), and any blended campus with a pass rate more than 5% below the average blended pass rate for that module. For each module explain why the pass rate is below benchmark and detail what changes will be made, if any.*

<b>Distance Learning</b>
Action required, by when, and by whom:
<b>Blended Learning (Tower Hill)</b>
Action required, by when, and by whom:
<b>Blended Learning (Ealing)</b>



Action required, by when, and by whom:
<b>Blended Learning (Holborn)</b>
Action required, by when, and by whom:
<b>Blended Learning (Manchester)</b>
Action required, by when, and by whom:
<b>Blended Learning (Birmingham)</b>
Action required, by when, and by whom:
<b>Blended Learning (Berlin)</b>
Action required, by when, and by whom:

**4: PROGRAMME PERFORMANCE STATISTICS**

*Please review the number of students enrolling and withdrawing and the reasons for withdrawal as well as the average credits achieved per cohort. Highlight any areas of concern and what steps will be taken to address these. For withdrawals please specifically address withdrawals due to academic failure. For progression please focus on any programme, venue, or cohort, where the average number of credits achieved is 40 credits or more below the expected number of credits achieved.*

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Action required, by when, and by whom:
<b>Blended Learning (Manchester)</b>
Action required, by when, and by whom:
<b>Blended Learning (Birmingham)</b>
Action required, by when, and by whom:
<b>Blended Learning (Berlin)</b>
Action required, by when, and by whom:

**5: STUDENT FEEDBACK ON COURSES/MODULES**

*Please discuss any key themes, positive or negative, that have emerged from student feedback over the past year and what steps will be taken to address these.*

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Action required, by when, and by whom:
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<b>Blended Learning (Birmingham)</b>
Action required, by when, and by whom:
<b>Blended Learning (Berlin)</b>
Action required, by when, and by whom:

**6: EXTERNAL EXAMINERS**

*Please review the annual reports by external examiners, summarise themes from the reports and address any concerns raised.*

Action required, by when, and by whom:

**8: PSRB AND OTHER EXTERNAL STAKEHOLDERS (WHERE APPLICABLE)**

*Please give details of any engagement with PSRBs or other external stakeholders that has taken place over the past 12 months and any changes made as a result or that need to be made in the coming year. Please also note any issues or areas of development that may have implications for PSRB provision.*

Action required, by when, and by whom:

**7: SUMMARY REPORT FROM PROGRAMME LEADER**

*This section is for the programme leader to provide a BRIEF summary of the report and the key findings and areas for development over the coming year.*

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